SERVICE HOTLINE

REFERENCE NUMBER: 167/2019

5 August 2019

COLOCATION NETWORK CHANGE TONIGHT

The JSE performed a network switch software upgrade in the colocation environment this past weekend. Although the software upgrade was successfully implemented and was tested by numerous clients, the JSE has identified a mismatch in default settings. The JSE will be applying an enhancement this evening at 19h00.

This will have no envisaged impact on services, however we urge clients to test with us this evening to ensure services are still working as expected post the change.

If you have any questions regarding this change, or to discuss testing this evening, please do not hesitate to contact our Client Service Centre.

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Johannesburg Stock Exchange

Tel: +27 11 520 7000 Fax:+27 11 520 8584

www.jse.co.za

Market / Services: Colocation Services

Environment(s): Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre (CSC) on +27 11 520 7777 or e-mail Customersupport@jse.co.za